

## Sub-processors of Alterdesk B.V.

15 November 2020

We work with various sub-processors so that our customers and partners can benefit from the expertise of these sub-processors when using our communication platform, when we communicate or when doing business with us. We have entered into a processing agreement with each sub-processor to ensure that they treat the personal data they process through us in accordance with the rules.

This is an overview of our current sub-processors:

Sub-processor	Description of the service and personal data	Data outside the EEA	Sub-processor Agreement
<b>Amazon Web Services</b> Frankfurt Germany	Cloud provider - All personal data that a user has set in his profile. <ul style="list-style-type: none"> <li>▪ First name</li> <li>▪ Last name</li> <li>▪ Email address</li> <li>▪ Job title (optional)</li> <li>▪ Telephone number (optional)</li> <li>▪ Profile picture (optional)</li> </ul> When: When creating an account and using Alterdesk.	EU – (GDPR compliant)	Yes

<p><b>E-zorg</b> Karspeldreef 6-B 1101 CJ Amsterdam The Netherlands</p>	<p>Provider secure networking - All personal data that a user has set in his Alterdesk profile.</p> <ul style="list-style-type: none"> <li>▪ First name;</li> <li>▪ Surname;</li> <li>▪ E-mail address;</li> <li>▪ Function (optional);</li> <li>▪ Phone number (optional);</li> <li>▪ Profile picture (optional).</li> </ul> <p>When: When creating and using Alterdesk.</p>	<p>EU – (GDPR compliant)</p>	<p>Yes</p>
<p><b>KPN B.V.</b> Wilhelminakade 123 3072 AP Rotterdam The Netherlands</p>	<p>Cloud provider - All personal data that a user has set in his Alterdesk profile.</p> <ul style="list-style-type: none"> <li>▪ First name;</li> <li>▪ Surname;</li> <li>▪ E-mail address;</li> <li>▪ Function (optional);</li> <li>▪ Phone number (optional);</li> <li>▪ Profile picture (optional).</li> </ul> <p>When: When creating and using Alterdesk.</p>	<p>EU – (GDPR compliant)</p>	<p>Yes</p>